



# 360 FIRE & FLOOD

PROPERTY RESTORATION

READY TO RESPOND



*RESTORING YOUR BUSINESS WITH INTEGRITY*

24 - HOUR EMERGENCY RESPONSE  
360FIREFLOOD.COM | (833) 360-3334



**360 FIRE & FLOOD**  
PROPERTY RESTORATION

## WELCOME PACKAGE

Dear Future Partner,

Welcome to 360 Fire & Flood! This introduction packet is your key to discovering the restoration solutions we offer. We understand property damage can be stressful, and we're here to support you every step of the way.

## OUR COMMITMENT TO EXCELLENCE & CORE VALUES

360 Fire & Flood is the property restoration partner you want when disaster strikes. We specialize in fire, water, storm, and environmental damage. We are available 24 hours a day, 7 days a week, 365 days a year; coast to coast. We are committed to providing top-quality restoration services with integrity and transparency.



**TEAM  
COMMITMENT**



**RESPECT**



**RELENTLESS  
COMMITMENT TO  
EXCELLENCE**



**HONESTY/  
INTEGRITY**



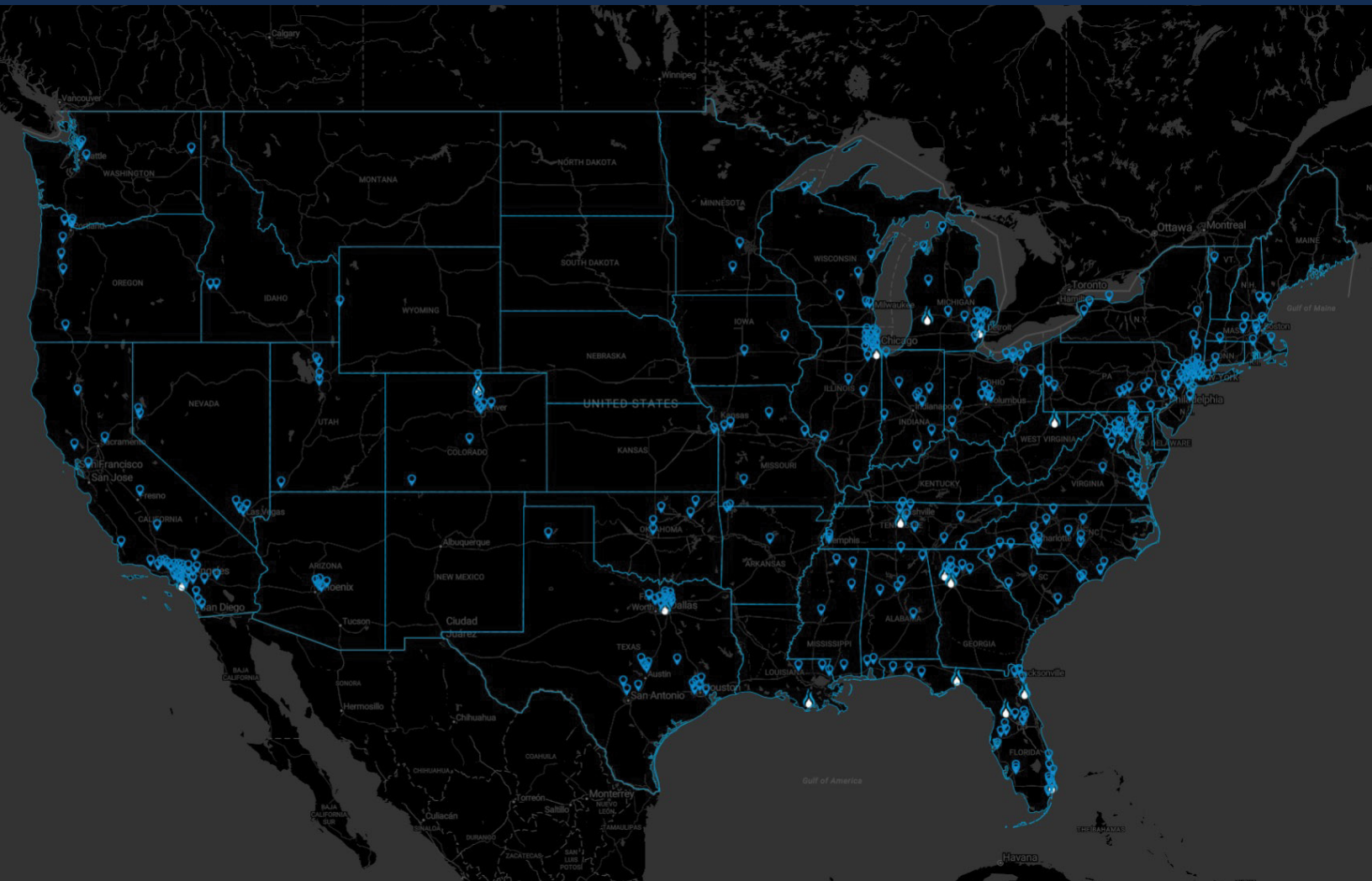
**RESPONSIVENESS**

**YOUR TRUSTED  
RESTORATION  
PARTNER**

You are not alone on this journey. Over the years, we've restored countless properties and helped businesses recover. Our experienced team is ready to handle your restoration needs, ensuring your property returns to its pre-loss condition.



# OUR LOCATIONS



## **SOUTHFIELD, MI**

22310 Telegraph Rd.  
Southfield, MI 48033

## **GRAND RAPIDS, MI**

4740 Talon Ct. SE # 4  
Grand Rapids, MI 49512

## **ANAHEIM, CA**

2790 E. Regal Park Dr.  
Anaheim CA, 92806

## **FORT COLLINS, CO**

3665 Canal Dr. Suite C  
Fort Collins, CO 80524

## **CHICAGO, IL**

5235 W 65th St. Suite A  
Bedford Park, IL 60638

## **CARROLLTON, TX**

1461 Lemay Dr.  
Carrollton, TX 75007

## **MORGANTOWN, WV**

3335 Smithtown Rd.  
Morgantown, WV 26505

## **NASHVILLE, TN**

118 Space Park S,  
Nashville, TN 37211

## **CARTERSVILLE, GA**

1575 Hwy 411 NE, Suite 108  
Cartersville, GA 30121

## **MARIETTA, GA**

819 Pickens Industrial Dr. Suite 7 & 8  
Marietta, GA 30062

## **HOUMA, LA**

166 Thompson Rd. Suite 4  
Houma, LA 70363

## **SOUTHEASTERN, FL**

3000 NW 25th Ave. Suite 9  
Pompano Beach, FL 33069

## **OCALA, FL**

1540 SW 5th Ave. Suite 101  
Ocala, FL 34471

## **SAINT AUGUSTINE, FL**

1731 Dobbs Rd. Suite 10  
Saint Augustine, FL 32084

## **TALLAHASSEE, FL**

4553 Woodville Hwy, Unit A  
Tallahassee, FL 32305



- 01.** ENGAGE 360'S 24/7 NATIONAL EMERGENCY  
HOTLINE – 833-360-3334
- 02.** 360 COLLECTS LOSS INFO TO ALLOCATE  
APPROPRIATE RESOURCES
- 03.** 360'S OPERATION TEAM DISPATCHES EMERGENCY CREWS
- 04.** MOBILIZE RESOURCES
- 05.** SAFELY STABILIZE AND MITIGATE PROPERTY FROM  
SECONDARY DAMAGE
- 06.** ASSESS DAMAGE & DEVELOP RECONSTRUCTION  
REPAIR SCOPE
- 07.** TRANSPARENT COMMUNICATION THROUGHOUT PROJECT
- 08.** PROJECT COMPLETED – FINAL INSPECTION &  
SIGNED SATISFACTION OF WORK COMPLETED







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# COMMERCIAL

# RESTORATION SPECIALISTS

We are a full-service national disaster restoration company offering over decades of experience in the restoration industry.

As a turnkey solution, our restoration experts understand our clients' business continuity needs. 360 Fire & Flood is an experienced and conscientious restoration company. We are highly skilled in making fiscally responsible decisions while minimizing risk and saving money for our clients. Our customers can expect a personalized boutique approach nationally when working with the 360 Team.

## THE SERVICES WE OFFER

- Natural Disaster Response Team
- Emergency Mitigation
- Water Damage Restoration
- Fire & Smoke Damage Restoration
- Temporary Power & HVAC Services
- General Contracting
- Biohazard/Trauma Cleanup
- Environmental Services
- Mold Remediation
- Pre-loss Assessments
- Consulting Services

## THE INDUSTRIES WE SERVE

- Senior Living
- Student Housing
- Education
- Multi-Family
- Healthcare/Medical Office Buildings
- Hospitality
- Commercial High-Rise
- Industrial/Manufacturing

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# FIRE & SMOKE DAMAGE RESTORATION

At 360 Fire & Flood, we understand the devastating effects of fire and smoke damage on commercial properties. Our team of experienced professionals is dedicated to restoring your property to its pre-loss condition as quickly and efficiently as possible by using the latest tools and technology to get the job done effectively.

## FIRE & SMOKE DAMAGE SERVICES

- 24/7 Emergency Response & Mobilization
- Emergency Board-up
- Structural Stabilization & Cleaning
- Soot & Smoke Removal
- Odor Control & Deodorization
- Building & Reconstruction Teams

## WHY CHOOSE US

- 24/7 Immediate Mobilization & Response
- IICRC Certified Technicians
- Advanced Technology & Equipment
- Comprehensive Insurance & Claims Support
- Transparent Communication

When you need fire and smoke restoration services, look no further than 360 Fire & Flood. We're here to help you every step of the way. Call us anytime, we are available 24/7 for your emergency needs.

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# MOLD REMEDIATION SPECIALISTS

Mold is a serious issue that can cause significant damage to your property and put the health of occupants at risk. If your building has been exposed to water damage, it's susceptible to mold growth. At 360 Fire & Flood, we understand the urgency of addressing mold issues and are here to help.

## THE SERVICES WE OFFER

- Structural Drying & Dehumidification
- Engineering Parameters between Affected and Unaffected Areas
- HEPA Filtration & Negative Air Pressure
- Cleaning & Decontamination
- Disposal of Contaminated Materials
- Anti-Microbial Application
- Third-Party Pre & Post Air Quality Testing

We understand the importance of acting quickly to avoid long-term risks and air quality issues. Therefore, our team is trained and certified to follow ANSI/IICRC S520 practices to ensure mold is removed quickly and effectively, preventing further damage.

Let us be your first line of defense against mold concerns. We are available 24/7 when you need us most.

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# NATURAL DISASTER RESPONSE TEAM

When a natural disaster strikes, the damage to your business can be devastating and disruptive. Not only can it disrupt your business operations, but it can also risk the safety of your employees and customers. At 360 Fire & Flood, we offer comprehensive emergency planning restoration services to help you continue your business operations.

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## OUR TEAM OF FIRST RESPONDERS ARE AVAILABLE 24/7/365, TO RESPOND TO ANY SIZE EMERGENCY AND PROVIDE THE FOLLOWING SERVICES:

- **Emergency Response:**

We understand the urgency of disaster response and respond quickly to minimize damage and protect your property.

- **Damage Assessment:**

Our team will assess the damage and provide you with a detailed estimate outlining the scope of work required to restore your business.

- **Emergency Cleanup:**

We use advanced techniques and equipment to remove debris, clean up the damage, and prevent further loss.

- **Emergency Repair:**

We quickly secure your property and make temporary repairs to prevent further damage and enhance property protection.

Our restoration process is designed to minimize disruptions to your business operations and get you back in business as soon as possible. We understand the importance of your business and provide industry-leading equipment, staff, and expertise to handle any catastrophic disaster that may happen to your property. When disaster strikes, trust 360 to restore your business.

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# WATER DAMAGE RESTORATION

The disastrous effects of water damage can be overwhelming and extremely destructive. If left untreated, excessive moisture in a building can cause further structural damage and harmful health risks.

At 360 Fire & Flood, we mitigate damages quickly and professionally to minimize risk and damages.

We know each water damage restoration project is unique. 360 is ready to act immediately to assess the damage, extract water, and restore the property back to its pre-loss condition.

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## WATER MITIGATION SERVICES

- 24/7 Emergency Response & Mobilization
- Water Damage Mitigation
- Water Extraction
- Drying and Dehumidification
- Desiccant/Refrigerant Drying
- Antimicrobial Application
- Moisture Mapping
- Document Recovery
- Electronic & Data Recovery
- Temporary Power

## WHY CHOOSE US

- 24/7 Immediate Mobilization & Response
- IICRC Certified Technicians
- Advanced Technology & Equipment
- Comprehensive Insurance & Claims Support
- Transparent Communication

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# COMMERCIAL ROOFING SPECIALISTS

360 Fire & Flood covers your commercial property from top to bottom, now offering protection and repair for commercial roofs. Your roof is a critical asset, so we understand the importance of reliability.

We act quickly to identify any damage and begin restoration immediately.

## COMMERCIAL ROOFING SERVICES:

- Emergency Repairs
- Roofing Repairs and Replacement
- Common Area Remodels
- Parking Reconfigurations and Covered Parking Structures
- Exterior Painting and Repairs
- Storm Damage Assessments
- Preventative Maintenance

## INDUSTRIES WE SERVE:

- Multi-Family
- Student Housing
- Senior Living
- Healthcare
- Industrial

Interested in learning more about our commercial roofing division or need immediate service?

Call us anytime at **(833) 360-3334**

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# BIOHAZARD & TRAUMA CLEAN-UP

If your property needs hazmat, trauma or crime scene cleanup 360 Fire & Flood is ready to respond. Our dedicated team of professionals will arrive within minutes the investigation is finished.

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## SERVICES WE OFFER:

- Bio-hazard Cleanup
- Disinfection Services for Infectious Disease Control
- Trauma Scene Cleanup
- Hoarding Cleanup
- Animal Infestation Cleanup
- Mold Remediation
- Hazardous Waste Removal
- Environmental Cleaning Services
- Construction Cleanup Services

If you are in need of immediate assistance call us, we are available 24/7 at **(833) 360-3334**

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**HAVE QUESTIONS?  
CONTACT US  
TODAY**



## CONTACT INFORMATION

Don't let catastrophe overwhelm you or your business. At 360 Fire & Flood, we partner with you to provide world-class restoration and emergency services for any project, big or small.

If you have an emergency, please call **833-360-3334**

### CORPORATE OFFICE



**22310 Telegraph Rd, Southfield, MI 48033**



**833-360-3334**



**info@360fireflood.com**